



CHC52015 **Diploma of Community Services**

Case Management

NOTE: This qualification is no longer open for enrolment, any information provided below is only for reference.

Overview

This interactive and supportive community service course offers specialisations that will guide you through some strategies to provide a client with a holistic approach to wellbeing. Practical application will give you valuable real life industry experience, and allow you to build upon the skills and knowledge learnt throughout this course.

You'll learn to:

- Communicate effectively and advocate on behalf of clients
- Employ counselling techniques
- Work one-on-one and in groups
- Apply all aspects of case management, including complex assessment and referral
- Implement community development strategies
- Understand the impacts of sociological factors on clients

See the Subjects tab for the full list of units and available electives.

Accreditation

This qualification is nationally recognised under the Australian Qualification Framework (AQF).

Australis College is also an approved provider of counselling training by the [International Institute for Complementary Therapists](#).

Entry Requirements

There are no general entry requirements for this qualification, and you may enrol in this course at any time and begin studying shortly after enrolment.

However if you are applying for a VET FEE-HELP loan, there are entry requirements to enter into the loan application. You will need to produce a copy of your Australian Year 12 Senior Secondary Certificate of Education before enrolment.

If you are unable to produce this certificate, did not complete secondary school to a grade 12 level and gain a certificate, or graduated overseas, you will be required to undertake a Government approved Skills assessment, regardless of your education level and background.

[Click here for more about our student enrollment process.](#)

Practical Placement

To be assessed as competent in this qualification, individual students are required to undertake 100 hours of supervised work placements in a relevant community service delivery setting, involving, for example, direct client work or community education or development.

Evidence provided by the supervisor will contribute to an assessment of the candidate's ability to work at this level.

Duration

We allow 18 months (full time) and 24 months (part-time) to complete this course, although you may be able to achieve faster than that depending on how much time you commit to your studies and if you fulfill the requirements of this course.

Pricing & Payment Options

This course has a cost of \$9,800, and the following payment options are available:

- [VET FEE-HELP](#) (eligibility criteria apply)
- [Payment Plans](#)

Subject list for CHC52015 Diploma of Community Services

Over an 18-24 month period, students at Australis College must complete 16 units of competency for this qualification. Students will be supported throughout the program via one-on-one Trainer support, eLearning, live and recorded web-tutorials, live chats and forums which are designed to support individual learner needs. Australis College will integrate the activities, bringing together some units that reflect real industry outcomes and processes. To obtain this qualification, you must complete the following 16 units of competency.

| | Unit of Competency | Unit of Competency Code |
|-------------|---|--------------------------------|
| Stage One | Develop workplace communication strategies | CHCCOM003 |
| | Respond to client language, literacy and numeracy needs | CHCLLN001 |
| | Assess co-existing needs | CHCCCS004 |
| | Work within a structured counselling framework | CHCCSL501A |
| | Coordinate complex case requirements | CHCCSM004 |
| | Manage work health and safety | HLTWHS004 |
| | Confirm client developmental status | CHCDEV001 |
| Stage Two | Provide advocacy and representation services | CHCADV002 |
| | Manage legal and ethical compliance | CHCLEG003 |
| | Manage and promote diversity | CHCDIV003 |
| | Analyse impacts of sociological factors on clients in community work and services | CHCDEV002 |
| Stage Three | Apply counselling therapies to address a range of client issues | CHCCSL506A |
| | Apply personality and development theories | CHCCSL504A |
| Stage Four | Develop, facilitate and review all aspects of case management | CHCCSM005 |
| | Undertake case management in child protection framework | CHCCSM007 |
| | Develop and implement service programs | CHCCCS007 |

* [Find out more about this qualification at training.gov.au](http://training.gov.au)